

Volunteer role profile

Role	Carers hubs volunteer
Location	Shelford/Wisbech/Ely/Huntingdon/Girton
Responsible to	Dependent on location
Level of DBS check needed	Enhanced
Start date	ASAP

About Caring Together

Three in five of us will become a carer at some point in our life. Caring Together is an ambitious regional charity that provides emotional and practical support, advice and guidance to carers of all ages and their families, as well as opportunities to take a break from their caring role.

Our people

We employ around 150 people with approximately 50% of those delivering homecare in local communities. We are supported by a growing number of volunteers who contribute their time to our work.

Summary of the role

As part of a team you will help to provide support and welcome to carers and the people they care for in carer groups and activities at carers hubs. This will involve taking part in activities such as craft, music, information sessions and cafes for carers. It will also involve supporting carers to identify what help and support would make a difference in their caring role.

This volunteering role offers a unique opportunity to make a significant difference to the lives of carers and those they care for in your local community.

Where you will be based

Different locations throughout Cambridgeshire.

What you will do

- Welcoming and supporting carers and their families in groups/activities.

- Providing information and signposting to carers about the help and support they can access.
- Undertake training and personal development to improve knowledge and skills around supporting carers and their families.
- To follow and work to Caring Together policies and procedures at all times including health and safety, safeguarding, equal opportunities, code of conduct and confidentiality.
- To act as an ambassador for Caring Together at all times.
- To contribute to the 'housekeeping' of the carers hubs, including the setting up of rooms and maintaining a welcoming, clean, tidy and safe environment.
- To report any concerns about the service or service users immediately to the carer advisor - communities.

Your commitment

- Availability required: approximately four hours per month (TBC).
- Carrying out the role in accordance with Caring Together policies.
- Reporting any concerns about the service or service users immediately to your link supervisor.
- A willingness to attend training and supervision/support meetings as agreed.

Benefits to the volunteer

- Gaining new skills, both practically and personally.
- The satisfaction of knowing you are making an important and valued difference to someone's life/the work of Caring Together.
- Meeting new people and be part of a friendly team.
- Gaining valuable experience in the social care field within a voluntary organisation.

Our commitment to you

- The opportunity to use and enhance your existing skills and develop new, transferable skills.
- Reimbursement of reasonable travel expenses.

What we need from you

- A desire to make a difference to people's lives.
- Be friendly and enjoy meeting and supporting people.
- Good verbal/written communication skills.

- Good listening and conversation skills.
- Be committed, reliable and trustworthy.
- Be understanding and respectful.
- An ability to demonstrate patience and sensitivity.
- Like working as part of a team.
- Enhanced DBS, if you don't have one, we will provide one for you.

Skills and experience

- No experience is needed.

Get in touch

If you think this opportunity could be for you, please call 07843 327485 or email volunteers@caringtogether.org

Caring Together is committed to safeguarding and promoting the welfare of vulnerable adults and children and expects staff and volunteers to share this commitment.

We are inclusive. We celebrate multiple approaches and points of view. We are an equal opportunities employer and expect staff to respect the personal choice and lifestyles of colleagues, carers, and people with care needs.