

Safeguarding

What is safeguarding?

Safeguarding is preventing the physical, emotional, sexual, psychological, and financial abuse of children, young people and adults who have care and support needs, and acting quickly when abuse is suspected.

It can also include neglect, domestic violence, modern slavery, organisational or discriminatory abuse, self-harm, or harming others.

Safeguarding is everyone's responsibility!



Safeguarding children and young people means:

- Protecting them from maltreatment.
- Preventing impairment of children's health or development.
- Ensuring that children are growing up in circumstances consistent with the provision of safe and effective care.
- Taking action to enable all children to have the best life chances.

Safeguarding adults means:

- Protecting an adult's right to live in safety, free from abuse and neglect.
- People and organisations working together to prevent and stop both the risk and experience of abuse or neglect, while at the same time making sure that the person's wellbeing is promoted, including where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action.

What is a safeguarding concern?

If someone raises a concern about a child, young person or adult with care and support needs who is at risk of abuse or neglect, this is called a 'safeguarding concern'.

A safeguarding concern is about providing support around the issue and is not there to punish people.

How we manage safeguarding

Caring Together has a safeguarding team led by the designated safeguarding lead. All safeguarding concerns raised are investigated and appropriate referrals are made to the local authority safeguarding board.

Staff receive appropriate safeguarding training, support and advice. The board of trustees have oversight of safeguarding and have a nominated trustee safeguarding lead.

Caring Together has designated safeguarding officers (DSO) who are trained to handle and advise on safeguarding concerns.

Do you have a concern or worry?

If there is immediate danger to life call 999.

If you have a safeguarding concern regarding a Caring Together service user, staff member or volunteer, you can report this to one of our designated safeguarding officers (DSO) by calling our main number 01480 499090 and ask to speak to a designated safeguarding officer.

Alternatively, you can contact:

- The local authority safeguarding board, see details on page 4.
- Report your concerns to:

Care Quality Commission cqc.org.uk

Charity Commission gov.uk/government/organisations/charity-commission

If it does not relate to a Caring Together service user, staff member or volunteer, please contact your relevant local authority safeguarding board.

Local safeguarding contacts

Cambridgeshire and Peterborough safeguarding adults

Cambridgeshire 0345 045 5202

Peterborough 01733 747474

Out of hours 01733 234724

[safeguardingcambspeterborough.
org.uk/adults-board](https://safeguardingcambspeterborough.org.uk/adults-board)

Cambridgeshire and Peterborough safeguarding children

Cambridgeshire 0345 045 5203

Peterborough 0345 045 5203

Out of hours 01733 234724

[safeguardingcambspeterborough.
org.uk/children-board](https://safeguardingcambspeterborough.org.uk/children-board)

Norfolk safeguarding adults

0344 800 8020

norfolksafeguardingadultsboard.info

Norfolk safeguarding children

0344 800 8020

norfolkscb.org

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