Young Carers Alliance Privacy Policy

Our contact details

Young Carers Alliance is managed by Caring Together (data controller)

Address: Caring Together, LDH House, Parsons Green, St Ives, PE27 4AA

Phone number 01480 499090

Email: youngcarersalliance@caringtogether.org

The type of personal information we collect

We currently collect and process the following information:

- Your name
- Your email address
- Your telephone number
- Your organisation and your role, if applicable

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To communicate with members about information, collaboration opportunities, news from fellow alliance members
- To enable research opportunities within the network
- Administer the network to keep records updated

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information is your consent. You are able to remove your consent at any time. You can do this by contacting us by email to youngcarersalliance@caringtogether.org.

How we store your personal information

Your information is securely stored.

We keep your personal information until you ask to be removed from the network. We will then dispose your information by removing it from our membership database and distribution lists.

Your data protection rights

Under data protection law, you have rights including:
Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us using the below if you wish to make a request:

Email: dataprotection@caringtogether.org

Address: Caring Together, LDH House, Parsons Green, St Ives, PE27 4AA

Telephone: 01480 499090

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at dataprotection@caringtogether.org

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO’s address: Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113
ICO website: www.ico.org.uk