

## Tell us about your experiences of Home Care

Cambridgeshire County Council will be re-commissioning in 2017 its contract for Home Care Support in Cambridgeshire.

Ahead of this the Council is holding two meetings in October 2016 to hear people's views about home care services (also known as domiciliary care).

You can tell us about your own experience or the experience of someone you care for.

So the Council would like to hear from you ...

- What is your experience of home care?
- What is working well?
- What needs to be better?
- What do you want from a home care service?

### Meeting 1 - Huntingdon

Date: Friday 7<sup>th</sup> October 2016

Time: 2.00 pm – 4.00 pm

Where: The Medway Centre, Medway Road, Huntingdon PE29 1SF

### Meeting 2 - Cambridge

Date: Thursday 13<sup>th</sup> October 2016

Time: 10:00 am – 12:00 noon

Where: The Meadows Community Centre, 1 St Catharine's Road, Cambridge CB4 3XJ

### How you can take part

If you would like to join us at either the Huntingdon or the Cambridge meeting, then please contact Carol Williams to book a place on:

E-mail: [carol.williams@cambridgeshire.gov.uk](mailto:carol.williams@cambridgeshire.gov.uk)

Tel: 01223 706130

### Support/access needs

If you have any support/access needs for the meeting then please can you let me know when booking your place.

### Travel and/or carer expenses

Any travel and/or carer expenses can be reimbursed.

### **Home Care - what does this mean?**

If you are having problems bathing, washing or dressing yourself, preparing food, even with help from equipment, you may need help from a care worker. For example, this could include a care worker to call daily to help you get washed and dressed in the morning and a further call in the evening to help you get ready for bed.

### **What will happen next?**

Your feedback will be considered as part of the development of the new contract and what we ask providers to do and how.

The new contract will be in place by autumn 2017.

### **Thank you.**

Carol Williams

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